

## DTSA MB BUS product recall notifications 2013-August 2026

Please contact any Daimler Truck Dealership with your VIN number to check if your vehicle is affected by any of the following recalls.

**2019**

**December**

### **Service measure**

Accounting number: 4694166, Codeword: PCAIX05919

Initial Notice: Action to replace steering gear fastening screws

This service campaign aims to the checking the screws and apply the appropriate tightening torque to the steering gear fastening screws on the steering box mounting.

### **Vehicles affected**

O-500 vehicles (All), manufactured from 01/Dec/2018 included up 30/Sep/2019.

The campaign has been launched locally, and affected customers are in the process of being contacted to inform them about the campaign. A total of 1 vehicle is affected in the South African market.

We therefore ask that you schedule an appointment with your Mercedes-Benz workshop without. Your service advisor is waiting to take your call. We sincerely apologize for the inconvenience and ask for your understanding in this matter. The work required as part of the recall will of course be carried out free of charge.

If there are any questions or queries regarding this matter, please call the customer assistance center on 00800 577 7777 / +27 12 272 0800 for assistance

2020

## February

### Service measure

Accounting number: '3393078, Codeword: OFZZKD0308

### Ref.: Drive link bar terminal replacement

Mercedes-Benz do Brazil calls trucks and buses owners for vehicles manufactured between June and December 2019. The purpose is to perform an inspection and eventual replacement link bar terminals.

We therefore ask that you schedule an appointment with your Mercedes-Benz workshop without. Your service advisor is waiting to take your call. We sincerely apologize for the inconvenience and ask for your understanding in this matter. The work required as part of the recall will of course be carried out free of charge.

| Model       | Construction code |
|-------------|-------------------|
| OF 1417/52  | 384.067           |
| OF 1721/59  | 384.072           |
| OF 1722/59  | 384.078           |
| OF 1418/52  | 384.067           |
| OF 1721/59  | 384.073           |
| OF 1722M/59 | 384.078           |

The campaign has been launched locally, and affected customers are in the process of being contacted to inform them about the campaign. A total of 66 vehicles is affected in the South African market.

If there are any questions or queries regarding this matter, please call the customer assistance center on 00800 577 7777 / +27 12 272 0800 for assistance

2022

## December

### Service measure

Accounting number: 4691068, Codeword: PARCX05820

### Initial Notice: Action to replace steering gear fastening screws

This service campaign aims to the checking the screws and apply the appropriate tightening torque to the steering gear fastening screws on the steering box mounting.

### Vehicles affected

O-500 U/UA/UDA

The campaign has been launched locally, and affected customers are in the process of being contacted to inform them about the campaign. A total of 8 vehicle is affected in the South African market.

We therefore ask that you schedule an appointment with your Mercedes-Benz workshop without. Your service advisor is waiting to take your call. We sincerely apologize for the inconvenience and ask for your understanding in this matter. The work required as part of the recall will of course be carried out free of charge.

If there are any questions or queries regarding this matter, please call the customer assistance center on 00800 577 7777 / +27 12 272 0800 for assistance

2026

## FEBRUARY

Recall Campaign Number: 5499799 (Priority Normal)

Aftertreatment - Model: O500 RSD 2445, RSD 2448 with BM 634074.

Mercedes-Benz do Brazil Ltda. (MBBras) informs that, following Production Conformity (CoP) testing carried out on O500 a possible deviation was identified in the particulate and NOx emission parameters defined by the Euro V standard.

During testing, MBBras observed that the analysed samples presented missing PVR1 and PV6 parameters, an incorrect wiring harness configuration, and reversed terminal assembly. These conditions may affect the performance of the ATS (Aftertreatment System) and prevent full compliance with the UN ECE R49.05 requirements for particulate and NOx emissions.

We therefore ask that you schedule an appointment with your Mercedes-Benz workshop without delay if your vehicle has an AdBlue error. Your service advisor is waiting to take your call. We sincerely apologize for the inconvenience and ask for your understanding in this matter. The work required as part of the recall will of course be carried out free of charge.

The campaign has been launched locally, and affected customers are in the process of being contacted to inform them about the campaign. A total of 32 vehicles is affected in the South African market.

If there are any questions or queries regarding this matter, please call the customer assistance center on 00800 577 7777 / +27 12 272 0800 for assistance.