DTSA MB product recall notifications 2020- October 2026

Please contact any Daimler Truck Dealership with your VIN number to check if your vehicle is affected by any of the following recalls.

2020

FEBRUARY

Recall Campaign Number: 8091052
FREMDSTART - Model: Actros (963 platform) and Arocs (964 platform)

Daimler Truck AG has determined that on certain vehicles, the there is a risk that the ignition of vehicle models Actros 963 and Arocs 964 may automatically switch off during driving if it is not started via the start/stop switch but via a jump-start connection point. To preserve the starter battery, all Actros 963 and Arocs 964 vehicle models of the new generation switch the ignition off under the condition that the engine has not been started via the start/stop switch within 30 minutes after switching on the ignition.

We therefore ask that you schedule an appointment with your Mercedes-Benz workshop without delay if your vehicle has a jump-start connection point installed. Your service advisor is waiting to take your call. We sincerely apologize for the inconvenience and ask for your understanding in this matter. The work required as part of the recall will of course be carried out free of charge.

The campaign has been launched locally and affected customers are in the process of being contacted to inform them about the campaign. A total of 240 vehicles are affected in the South African market.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on
00800 577 77777 / +27 12 272 0800 for assistance.

APRIL

Recall number: 8896062
Front-End Flap Air Deflector

Daimler Truck AG has determined that the outer section of the front-end flap air deflector could detach partially or entirely from the inner section or vehicle. This potentially affects vehicles of the following models: Actros 963, Antos 963 and Arocs 964 in arctic white. In the most unfavorable case, the outer section (approx. 750 g) could detach from the vehicle completely and fall off. This could increase the risk of an accident. As part of our planned recall campaign, we intend to install a new air deflector on both sides of potentially affected vehicles as a precautionary measure. Unfortunately, the required replacement parts are not yet available. We therefore ask that you have a little patience. To minimize the risk of losing an air deflector, we kindly ask that you perform a visual inspection before driving off. For the visual inspection, please use the enclosed instructions including the photographs and artwork provided as examples. If the outer section of the front-end flap is loose or broken, please remove it and take your vehicle without delay to the nearest workshop.

As soon as the measure begins, you will receive unsolicited further information about the actual process from us.
The campaign has been launched locally and affected customers are in the process of being contacted to inform them about the campaign. A total of 13 vehicles are affected in the South African market.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on

00800 577 77777 / +27 12 272 0800 for assistance.

2021

JANUARY

Recall 9193168

TAKA-SIDI recall

Our supplier TK Holdings, Inc. ("Takata") has informed us that certain climatic conditions may over time lead to a chemical change in the propellant in airbags with ammonium nitrate gas generators without drying agent of the company.

Should a gas generator burst, the airbag would have no restraint function and separating gas generator parts could enter into the vehicle interior. This would increase the risk of injury for the occupants.

Takata. Takata has informed us that in the case of an accident with airbag deployment, this change could cause the gas generators to burst.

We ask that you make an appointment for your vehicle as soon as possible with an authorized Mercedes-Benz workshop.

The campaign has been launched locally and affected customers are in the process of being contacted to inform them about the campaign. A total of 25 vehicles are affected in the South African market.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on
00800 577 77777 / +27 12 272 0800 for assistance.

2022

JANUARY

Recall 3291073

Drive Shaft

Daimler Truck AG has determined that on some Actros 934.241 models in combination with propeller shaft A974 410 1902 and sales code AX6 (ring gear 440), high combination weights and large articulation angles dictated by the design may result in increased loads on the drive shaft and consequently may create favourable conditions for sustaining damage to the drive shaft.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 3592552

Rear Axles

Daimler Truck AG has determined that on the rear axles of certain Axor vehicles with model designation 94x and Arocs with model designation 964 minor oil leaks up to and including breaking axle housings may occur.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 4290293

Brake Hoses

Daimler Truck AG has determined that on your vehicle the crimp connection joining the brake hose to the connection fitting of the service brake or the additionally installed parking brake cylinder on the front axle (vehicles with special equipment) could come loose when pressure builds up in the brake hose to the steered axles. This could affect the brake hoses at steered front axles and steered leading/trailing axles in the area of the rear axle. As a precaution, we will replace the affected brake hoses on your vehicle with properly manufactured brake hoses.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 3592557

Rear Axles

Daimler Truck AG has determined that at the rear axles on certain vehicles of the models Actros 93x, Axor 94x, Axor 95x, Actros 963, Antos 963 and Arocs 964 possibly minor oil leakages up to fracture of axle housings could happen. An axle housing fracture could increase the risk of an accident occurring.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 3592555

Rear Axles

Daimler Truck AG has determined that at the rear axles on certain vehicles of the models Actros 93x, Axor 94x, Axor 95x, Actros 963, Antos 963 and Arocs 964 possibly minor oil leakages up to fracture of axle housings could happen. An axle housing fracture could increase the risk of an accident occurring.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 8892063

Wind Deflector

With the initial notice of 08.10.2018, we informed you of the planned recall for the wind deflector and the accounting number 8896060. Due to the need to create a new accounting number, you will today receive with this further initial notice a new code WIND-LT-2 with the new accounting number WIND-LT-2. This new code and the new accounting number are valid upon the receipt of this notice and the publication of the recall.At the same time, the previous accounting number 8896060 and GI88.40-N-068245_Ver_8 with the damage code 62041 38 become void with the publication of this recall and can no longer be used for invoicing.
If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 8091052

Start/Stop Switch

As part of our continuous product monitoring, we have found that, in Actros 963 and Arocs 964 model vehicles where the engine is not started via the start/stop switch but via a jump-start facility, there is a risk that the ignition may be switched off automatically while driving.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 8896062

Wishbone control arms

We have found that the wishbone control arms provided by the supplier BOGE Rubber & Plastics Zhuzhou Co. Ltd may tear at the compression of the pipe to the joint. If a wishbone control arm is torn, the longitudinal and lateral forces of the vehicle at the rear axle may no longer be transmitted sufficiently, which would change the handling characteristics of the vehicle.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 9193168

Propellant in airbags

Our supplier TK Holdings, Inc. ("Takata") has informed us that certain climatic conditions may over time lead to a chemical change in the propellant in airbags with ammonium nitrate gas generators without drying agent of the company.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 9193169

Gas generator

Our supplier TK Holdings, Inc. ("Takata") has informed us that certain climatic conditions may over time lead to a chemical change in the propellant in airbags with ammonium nitrate gas generators without the drying agent from Takata. Takata has informed us that in the case of an accident with airbag deployment, this change could cause the gas generators to burst. Should a gas generator burst, the airbag would have no restraint function and separating gas generator parts could enter into the vehicle interior. This would increase the risk of injury for the occupants.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 8691069

Lock nut

Via a self-disclosure of our supplier GLORIA GmbH, Daimler Truck AG was notified that the lock nut at the strike button may possibly not always have been mounted in the portable fire extinguishers PSE6GA / PSE6G produced by GLORIA GmbH. If the fire extinguisher is activated and no lock nut is present, the strike button assembly (with integrated piercer) is, according to the information from GLORIA GmbH, ejected under pressure from the fire extinguisher. At the same time, propellant and powder can leak out due to the exposed piercer opening. According to the information from GLORIA GmbH, these scenarios can, in addition to the inoperability of the fire extinguisher, also result in injuries to persons.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

2023

Recall 8091052

Start/Stop Switch

As part of our continuous product monitoring, we have found that, in Actros 963 and Arocs 964 model vehicles where the engine is not started via the start/stop switch but via a jump-start facility, there is a risk that the ignition may be switched off automatically while driving.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 4692253

Forgings

Based on a voluntary declaration by our supplier Willi Elbe Gelenkwellen GmbH & Co. KG, Daimler Truck AG was notified that the forgings cracked during processing of the adapters for steering shafts for the Mercedes-Benz Actros 963, Arocs 964, and eActros 983 models manufactured by Willi Elbe Gelenkwellen GmbH & Co. KG. Analyses have revealed that the crack causing this fault must have already been present when the forging was delivered. Following further analyses and a current assessment of the issue, it cannot be ruled out completely that cracks may spread in the affected component part under dynamic strain throughout the vehicle's service life and ultimately lead to breakage. If the adapter were to break, this would lead to an immediate loss of steering torque. This may increase the risk of an accident, depending on the traffic situation.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 3090755

Diodes

As part of our constant quality monitoring, we have determined in vehicles of the model Actros 963, Arocs 964, Atego 967 and eActros 983 that diodes were soldered onto the PCB instead of transistors on 258 accelerator pedals during the assembly process of the accelerator pedal supplier. If voltage peaks occur, the diode may in the most unfavorable case be destroyed.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

Recall 3290358

Clamp Assembly

On the basis of a reported accident it cannot be ruled out that on your vehicle Actros type 963(4) or Arocs type 964 the screws of the clamp assembly may come loose due to settling phenomena in the clamp assembly of the leaf spring on the front axle during vehicle use. As part of our planned recall campaign, we want to check the screws of the clamp assembly for the correct value of the minimum torque as a precautionary measure and replace all screws if there is a deviation of at least one minimum torque.

If there are any questions or queries with regards to this matter, please call the customer assistance centre on 00800 577 77777 / +27 12 272 0800 for assistance.

2024

AUGUST

Recall C00963

HDT/MDT Fighter Combination switch issue

Regarding captioned matter, Mitsubishi Fuso Truck and Bus Corporation (MFTBC) decided to implement a recall campaign for heavy duty & medium duty trucks in South Africa market, specifically in the Fighter range. Subject part(s) of this campaign is the combination switch on the steering column.

Please find detailed information below:

Defect Description
Due to black substance (oxidation) formation on contact surface, it leads to improper electrical conduction. As a result, turn Indicator lamp doesn't work at random occasions. Flasher indication on instrument cluster also doesn't light up during this failure.

We therefore ask that you schedule an appointment with your FUSO workshop without delay if your vehicle experiences this issue. Your service advisor is waiting to take your call. We sincerely apologize for the inconvenience and ask for your understanding in this matter. The work required as part of the recall will of course be carried out free of charge.

The campaign has been launched locally, and affected customers are in the process of being contacted to inform them about the campaign. A total of 829 vehicles is affected in the South African market.

If there are any questions or queries regarding this matter, please call the customer assistance center on 00800 577 77777 / +27 12 272 0800 for assistance.

NOVEMBER

Recall number: C00909

HDT FJ High pressure fuel pipe crack

Regarding captioned matter, Mitsubishi Fuso Truck and Bus Corporation (MFTBC) decided to implement the Recall Campaign for FJ model Heavy duty trucks in South Africa market. Subject part(s) of this campaign is high pressure fuel pipes.

Please find detailed information below.

Defect Description
Excessive stress is applied to the high-pressure fuel pipes due to the combination of vibration and surface abnormalities. As a result, the high-pressure fuel pipes may crack at the bend-regions, and in the worst case it leads to fuel leakage from fuel pipes

We therefore ask that you schedule an appointment with your FUSO workshop without delay if your vehicle experiences this issue. Your service advisor is waiting to take your call. We sincerely apologize for the inconvenience and ask for your understanding in this matter. The work required as part of the recall will of course be carried out free of charge.

The campaign has been launched locally, and affected customers are in the process of being contacted to inform them about the campaign. A total of 1039 vehicles is affected in the South African market.

If there are any questions or queries regarding this matter, please call the customer assistance center on 00800 577 77777 / +27 12 272 0800 for assistance.

2025

FEBRUARY
Recall 3290367
Retrofit screws for stabilizer link bearing bracket on vehicle frame
As part of our constant quality monitoring, we have established that in Actros 963 and Arocs 964 models, depending on the model designation, up to two screws per installed axle bearing bracket are missing. The axle bearing bracket assumes the function of guiding the rear axle in the longitudinal direction of the vehicle. Spontaneous failure of the threaded connection can be ruled out. According to the Development department's assessment, loosening of the installed screws is possible at the earliest after approx. 600,000 km. If the threaded connection of the axle bearing bracket loosens after approx. 600,000 km, smaller components may be lost (screw: 145 g; nut: 45 g). Furthermore, depending on the severity of the damage, there may be relevant impairments to the driving and braking function (skewing and pulling to one side) up to a lateral misalignment of the axle. This may lead to an increased risk of an accident.

JUNE
Recall Campaign Number: C00962
LDT LCD meter malfunction
Regarding captioned matter, Mitsubishi Fuso Truck and Bus Corporation (MFTBC) decided to implement the Recall Campaign for Light duty trucks in South Africa market.
Subject part(s) of this campaign is Liquid Cristal Display meter cluster.

Please find detailed information below:

Defect Description
The LCD device on ICUC (meter cluster) software was inappropriate for some function which may cause following malfunctions.

1) By turning the ignition key off & on in a short period of time, the ICUC sleep mode becomes abnormal, which may cause LCD to black out (nothing is displayed on LCD).

2) Due to inappropriate parameter for LCD voltage, the display may fade out when cabin temperature goes up to approx. 60 degrees Celsius.

We therefore ask that you schedule an appointment with your FUSO workshop without delay if your vehicle experiences this issue. Your service advisor is waiting to take your call. We sincerely apologize for the

inconvenience and ask for your understanding in this matter. The work required as part of the recall will of course be carried out free of charge.

The campaign has been launched locally, and affected customers are in the process of being contacted to inform them about the campaign. A total of 132 vehicles is affected in the South African market.

If there are any questions or queries regarding this matter, please call the customer assistance center on 00800 577 77777 / +27 12 272 0800 for assistance.

OCTOBER
Recall 5499799
Activation of the proportional valves of the exhaust aftertreatment system
Mercedes-Benz do Brasil Ltda. (MBBras) informs that, following Production Conformity (CoP) testing carried out on O500 Family buses manufactured between December 22, 2022, and May 27, 2025 – chassis numbers 9BMBA1MC7RB315121 to 9BM634016TB424693 (non-sequential) – a possible deviation was identified in the particulate and NOx emission parameters defined by the Euro V standard.
During testing, MBBras observed that the analyzed samples presented missing PVR1 and PV6 parameters, an incorrect wiring harness configuration, and reversed terminal assembly. These conditions may affect the performance of the ATS (Aftertreatment System) and prevent full compliance with the UN ECE R49.05 requirements for particulate and NOx emissions.
Once it was confirmed that OM460.987 engines might not fully meet the specified regulatory parameters, MBBras retained all engines at the factory for rework, leaving only vehicles already in the field to be corrected accordingly.

2026

JUNE
Recall 4690001
Check drag link
Through a self-disclosure by supplier ZF Friedrichshafen AG, Daimler Truck AG was informed that there may have been a manufacturing deviation in Atego 967, Actros 963, Arocs 964, and eActros 983 model vehicles on the ball joints that are installed in steering components (e.g. drag links, steering links, tie rods). It cannot be ruled out that individual components did not fully undergo the prescribed hardening process and have therefore gotten into vehicles with insufficient material hardness. This may result in increased wear and, in later phases, reduced fatigue strength to the point of a possible fatigue fracture, which would probably occur at low speeds with high steering forces (e.g. when maneuvering). In the event of such a fracture, vehicle can no longer be steered and there would be a risk of accident.