

FUSO product recall notifications August 2024 - July 2026

Please contact any FUSO dealership with your VIN number to check if your vehicle is affected by any of the following recalls.

2024

AUGUST

Recall Campaign Number: C00963
HDT/MDT Fighter Combination switch issue

Regarding captioned matter, Mitsubishi Fuso Truck and Bus Corporation (MFTBC) decided to implement a recall campaign for heavy duty & medium duty trucks in South Africa market, specifically in the Fighter range. Subject part(s) of this campaign is the combination switch on the steering column.

Please find detailed information below:

Defect Description

Due to black substance (oxidation) formation on contact surface, it leads to improper electrical conduction. As a result, turn Indicator lamp doesn't work at random occasions. Flasher indication on instrument cluster also doesn't light up during this failure.

We therefore ask that you schedule an appointment with your FUSO workshop without delay if your vehicle experiences this issue. Your service advisor is waiting to take your call. We sincerely apologize for the inconvenience and ask for your understanding in this matter. The work required as part of the recall will of course be carried out free of charge.

The campaign has been launched locally, and affected customers are in the process of being contacted to inform them about the campaign. A total of 829 vehicles is affected in the South African market.

If there are any questions or queries regarding this matter, please call the customer assistance center on 00800 577 77777 / +27 12 272 0800 for assistance.

NOVEMBER

Recall number: C00909
HDT FJ High pressure fuel pipe crack

Regarding captioned matter, Mitsubishi Fuso Truck and Bus Corporation (MFTBC) decided to implement the Recall Campaign for FJ model Heavy duty trucks in South Africa market. Subject part(s) of this campaign is high pressure fuel pipes.

Please find detailed information below.

Defect Description

Excessive stress is applied to the high-pressure fuel pipes due to the combination of vibration and surface abnormalities. As a result, the high-pressure fuel pipes may crack at the bend-regions, and in the worst case it leads to fuel leakage from fuel pipes

We therefore ask that you schedule an appointment with your FUSO workshop without delay if your vehicle experiences this issue. Your service advisor is waiting to take your call. We sincerely apologize for the inconvenience and ask for your understanding in this matter. The work required as part of the recall will of course be carried out free of charge.

The campaign has been launched locally, and affected customers are in the process of being contacted to inform them about the campaign. A total of 1039 vehicles is affected in the South African market.

If there are any questions or queries regarding this matter, please call the customer assistance center on 00800 577 7777 / +27 12 272 0800 for assistance.

2025

JUNE

Recall Campaign Number: C00962

LDT LCD meter malfunction

Regarding captioned matter, Mitsubishi Fuso Truck and Bus Corporation (MFTBC) decided to implement the Recall Campaign for Light duty trucks in South Africa market.

Subject part(s) of this campaign is Liquid Cristal Display meter cluster.

Please find detailed information below:

Defect Description

The LCD device on ICUC (meter cluster) software was inappropriate for some function which may cause following malfunctions.

- 1) By turning the ignition key off & on in a short period of time, the ICUC sleep mode becomes abnormal, which may cause LCD to black out (nothing is displayed on LCD).
- 2) Due to inappropriate parameter for LCD voltage, the display may fade out when cabin temperature goes up to approx. 60 degrees Celsius.

We therefore ask that you schedule an appointment with your FUSO workshop without delay if your vehicle experiences this issue. Your service advisor is waiting to take your call. We sincerely apologize for the inconvenience and ask for your understanding in this matter. The work required as part of the recall will of course be carried out free of charge.

The campaign has been launched locally, and affected customers are in the process of being contacted to inform them about the campaign. A total of 132 vehicles is affected in the South African market.

If there are any questions or queries regarding this matter, please call the customer assistance center on 00800 577 7777 / +27 12 272 0800 for assistance.